

Both our 2nd Generation JobClocks and the JobClock EX retain 10,000 records worth of punch history. Once the records have been collected from a JobClock, they are marked in the clock as collected and will not be re-downloaded when reading the clocks normally. This is done to help prevent duplicate records.

Should something happen such as a collection device being lost or damaged before syncing with the TimeSummit program, it is possible to retrieve a span of older records using a special function of the FastTrakker Pro or the ExakTime Mobile app called “Emergency Recollect”.

This is useful in when:

- Data was lost from your handheld device before it could be synced into TimeSummit
- Your TimeSummit computer crashed, or your database was damaged and needs to be rebuilt and repopulated.

Note that this is a data recovery procedure, and should not be used to read JobClocks under normal circumstances as it will not set the Time on the clocks, nor will it mark the records as having been collected.

Emergency Recollect With A FastTrakker Pro

Start by clicking the scroll wheel on the FastTrakker Pro to turn it on, then follow the appropriate steps from below:

If you are using your FastTrakker Pro as a collector only, follow these steps:

1. Roll the button until the screen reads “Emergency Recollect”, and click the scroll wheel.
2. Roll the button to choose between either the past 2 weeks, or the past 30 days, then click the scroll wheel to select whichever time period you wish to retrieve. The screen will now alternate between displaying “Aim at JobClock” and “Searching...”. Aim the front of the FastTrakker Pro at the blinking light on your JobClock. A distance of 6-8 inches is best for this.

If you are using your FastTrakker Pro as a clock-in device and a collector, follow these steps:

1. Roll the wheel until the screen on the side of the device reads “Collect” and then click the scroll wheel.
2. Roll the wheel until the screen reads “Emergency Recollect” and click the scroll wheel.
3. Roll the button to choose between either the past 2 weeks, or the past 30 days, then click the scroll wheel to select whichever time period you wish to retrieve. The screen will now alternate between displaying “Aim at JobClock” and “Searching...”. Aim the front of the FastTrakker Pro at the blinking light on your JobClock. A distance of 6-8 inches is best for this.

Important things to note about Emergency Recollect using a FastTrakker Pro:

- TimeSummit will not accept duplicate records, so any records that were imported from earlier sessions will remain and duplicates from the Record Retrieval will be ignored.
- Records are retrieved based on their date. If for some reason the records you are trying to recollect were marked with a date more than 30 days old, they are not recoverable using the FastTrakker Pro Emergency Recollect function.